

Requires NJ Casino License. Consistently demonstrates superior customer service skills by displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting. Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they exist. Promotes Caesars Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting.

Under the guidance of the Manager the intern will work on a variety of tasks, projects and assignments that will teach the basics of the department. Handles special projects
management as requested.

EDUCATION/SKILLS/EXPERIENCE:

Business, Marketing or Hospitality-related field. Must have basic computer skills Excellent customer service skills. Must be able to work in high volume