

Casino Services Cashier II:

Requires NJ Casino License. Consistently demonstrates superior customer service skill displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Always ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting. Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they occur. Promotes Caesars Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting.

