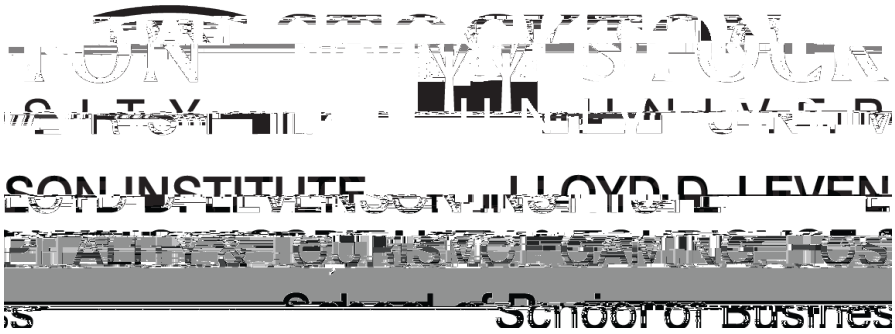

Seeking Employment Solutions for the Gaming, Hospitality, and Tourism Industries of Atlantic County

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When hiring for persistently vacant hourly positions, which of the following soft skills are most important in job candidates?

Here the results of the question regarding soft skills presented more consistencies than inconsistencies. Both groups ranked Customer Service skills as highly important for job candidates. Being Self-Directed and having good Time Management and Leadership skills were ranked similarly by each group. However, Teamwork, Communication, and Adaptability are more important to Human Resources Professionals. This represents a disconnect between what employers are seeking versus what job placement services are focusing on. With this information, job placement organizations can better tailor their training programs to better suit the needs of the industry. Ht[(a)4 (s)-