

## Manager Checklist for Supporting WFH Arrangements

Work from home arrangements work best when employees and managers communicate clearly about expectations. The following checklist will help you establish a foundation for continued productivity and excellent service to the Stockton community.

**Review relevant policies.** Review the [Acceptable Usage Standards of Computing and Communication Technology](#). Managers should verify the employee has read and understood

[forwarding](#).

Determine which platform(s) you will use to communicate as a team, clarify expectations for online availability and confirm the employee has access to the technology tool(s) and support resources they need to complete their assigned tasks.

Ensure the employee knows how to access [ITS support and help services](#).

**Review work schedules.** WFH arrangements sometimes get confused with flex time. Be clear about your expectations with the employee for maintaining their current work schedule. Discuss with the employee the following expectations around work schedules and time off:

The employee must ensure that all work activities are conducted in a work-friendly setting. This means work activities should NOT be conducted in places like playgrounds, parks, at the beach or by the pool, etc.

If an employee is unable to work due to sickness, they should use applicable leave.

**Draft a work plan.** Review the questions below with the employee and work through answers together.

What routine responsibilities/tasks cannot be fulfilled while working remotely and how will it impact operations or other people? What are ways to reduce the impacts?  
What routine responsibilities/tasks require regular communication and collaboration with others? Ask the employee to provide and how?

while working remotely and the best ways for the employee to contact the manager while working remotely. During WFH, the manager should:

Maintain team meetings and one-on-one check-ins.

**Conduct regular check-ins.** Start each workday with a phone, Zoom or MS Teams chat.

Review the employee's daily activity logs to ensure they adequately reflect activities consistent with your expectations.

**Debrief after employee returns to on-campus work.** Employees and supervisors should review work plans when the employee returns to on-campus work, assess progress on the employee's work plan, and prioritize any unresolved or new work that resulted from temporary operational disruption.