Senate Committee on Information Technology and Media Services Report

May 2021   Duo (Helen) Wei

Members:

Helen Wei	Chair (2020–2022)
Sujoy Chakraborty	Vice Chair (2020–2021)
Suya Yin	ARHU (2019–2021)
Sujoy Chakraborty	BUSN (2019–2021)
Ron Caro	EDUC (2019–2021)
Kimberly Furphy	HLTH (2019–2021) and Union representative
Lisa Youngblood	GENS (2019–2021)
David Lechner	Library (2019–2021)
Anna Pfeiffer-Herbert	NAMS (2019–2021)
Victoria Estrada-Reynolds	SOBL (2019–2021)

Ex Officio Members:

Joe Toth	Director of Library Services
Scott Huston	Chief Information Officer
Kathleen Klein	Interim Director of Center for Learning Design

2020-

2020-2021 Committee Activities (selected major topics):

1. **The committee discussed and reviewed the Dean's survey.** The committee members discussed about the surveys circulated by the deans to faculty members collected in Jan 2020 by CTLD. The following were the observations of the committee:
   - As per the survey (the survey was open for about a month or so), 40% of faculties felt to be prepared, 60% thought they needed some kind of assistance.
   - Mostly they were related to blackboard, zoom training and equipment needs.
   - ITS met the bulk of equipment requests (web cam, headsets, monitors, laptops etc.) from the faculty members and was also providing faculties technical help on zoom and blackboard.
   - The CTLD helped faculty members in setting up their courses on blackboard.
   - Some faculties required specialized software.
   - Some requests were about storage requirements for videos beyond the three

- Sharing of content among faculties teaching the same course would also be possible in the updated version of blackboard.
- As of now, the full ultra-version would be still under test and it could happen that the feature to converting fully to Ultra wouldn't be enabled in the Spring 2021 semester. If it was enabled, then the conversion needs to happen on a course-by-course basis. Also, faculties would have a choice based on their preferences.

- The committee discussed about merging of synchronous in-person and online meetings and about the availability of relevant resources from CTLD
- Joe reported on Streaming Videos after NJEdge. We are